

Privacy Policy

Welcome to Vacation Corporate Services Provider (“The Web Site”). We understand that privacy online is important to users of our Site, especially when conducting business. This statement governs our privacy policies with respect to those users of the Site (“Visitors”) who visit without transacting business and Visitors who register to transact business on the Site and make use of the various services offered by Vacation Corporate Services Provider (collectively, “Services”) (“Authorized Customers”).

“Personal Identifiable Information”

Refers to any information that identifies or can be used to identify, contact, or locate the person to whom such information pertains, including, but not limited to, name, address, phone number, fax number, email address, financial profiles, social security number, and credit card information. Personal Identifiable Information does not include information that is collected anonymously (that is, without identification of the individual user) or demographic information not connected to an identified individual.

What Personally Identifiable Information is collected?

We may collect basic user profile information from all our Visitors. We collect the following additional information from our Authorized Customers: the names, addresses, phone numbers and email addresses of Authorized Customers, holiday requirements and preferences, and the nature and size of the advertising inventory that the Authorized Customer intends to purchase or sell.

***** We will never sell your information on to third parties, ever. *****

We must hold the details of the people who have requested our service in order to provide it. However, we only use these details to provide the service the person has requested and for other closely related purposes. For example, we might use information about users in order to book up holiday accommodation or arrange transport to and from an airport. When people do subscribe to our newsletter, they can cancel their subscription at any time and are given an easy way of doing this.

We also use information to:

- Contact both potential and existing customers
- Find appropriate holiday accommodation
- Send out E-newsletters
- Fulfil our contractual obligations
- Internal record keeping
- Improve our products and services
- Market research purposes

How does the Site use Personally Identifiable Information?

We use Personally Identifiable Information to customize the Site, to make appropriate service offerings, and to fulfil buying and selling requests on the Site. We may email Visitors and Authorized Customers about research or purchase and selling opportunities on the Site or information related to the subject matter of the Site. We may also use Personally Identifiable Information to contact Visitors and Authorized Customers in response to specific inquiries, or to provide requested information.

E-newsletter

We use a third-party provider, dot mailer, to deliver our e-newsletters to our members. We gather statistics around email opening and clicks using industry standard technologies

including clear gifs to help us monitor and improve our e-newsletter. For more information, please see privacy notice. Should you wish to remove yourself from this list there is an easy to follow link in each newsletter.

People Who Contact Us Via Social Media

If you send us a private or direct message via social media the message it will not be shared with any other organisations.

People Who E-mail Us

We will also monitor any emails sent to us, including file attachments, for viruses or malicious software. Please be aware that you have a responsibility to ensure that any email you send is within the bounds of the law.

Third Party Access to Your Data

Unless required to fulfil our contractual obligations (egg: booking holiday accommodation, transfer of timeshare ownership) we will not disclose any of the information you provide to us to any third parties.

How is Personally Identifiable Information stored?

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Your Right to be Forgotten

The GDPR introduced a right for you to have your personal data erased. This is also known as 'The right to erasure'. You can make a request for erasure verbally or in writing and we have one month to respond to your request.

What choices are available to Visitors regarding collection, use and distribution of the information?

Visitors and Authorized Customers may opt out of receiving unsolicited information from or being contacted by us and/or our vendors and affiliated agencies by responding to emails as instructed.

Are Cookies Used on the Site?

Cookies are used for a variety of reasons. We use Cookies to obtain information about the preferences of our Visitors and the services they select. We also use Cookies for security purposes to protect our Authorized Customers.

How does Vacation Corporate Services Provider use login information?

Vacation Services uses login information, including, but not limited to, IP addresses, ISPs, and browser types, to analyse trends, administer the Site, track a user's movement and use, and gather broad demographic information.

What partners or service providers have access to Personally Identifiable Information from Visitors and/or Authorized Customers on the Site?

Vacation Services has entered and will continue to enter partnerships and other affiliations with a number of vendors. Such vendors may have access to certain Personally Identifiable Information on a need to know basis for evaluating Authorized Customers for service eligibility. Our privacy policy does not cover their collection or use of this information. Disclosure of Personally Identifiable Information to comply with law. We will disclose Personally Identifiable Information in order to comply with a court order or